Leslie Johnston, Library of Congress Digital Preservation 2012

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Data is not just generated by satellites, identified during experiments, or collected during surveys.

Datasets are not just scientific and business tables and spreadsheets.

I do not need to convince this audience that we have Big Data in our Libraries, Archives and Museums. More and more researchers want to use collections as a whole, mining and organizing the information in novel ways.

Researchers use algorithms to mine the rich information and tools to create pictures that translate that information into knowledge.

Researchers may want to interact with a collection of artifacts, or they may want to work with a data corpus.

We still have collections. But what we also have is Big Data, which requires us to rethink the infrastructure that is needed to support Big Data services. Our community used to expect researchers to come to us, ask us questions about our collections, and use our digital collections in our environment.

Now our collections are, more often than not, self-serve.

Case Study: Web Archives



- Web Archives, such as the one at the Library of Congress, may be comprised of billions of files.
- When we began archiving election web sites, we imagined users browsing through the web pages, studying the graphics or use of phrases or links. But when our first researchers came to the Library, they wanted to know about all those topics, but they used scripts to query for them and sort them into categories. They were not very much interested in reading web pages.
- The Library is testing tools for full-text indexing of the entire archive and collection subsets

http://www.loc.gov/webarchiving/

Case Study: Historic Newspapers



- The Chronicling America collection has 5 million page images from historic newspapers with OCR from organizations in 25 states.
- The site gets approximately 4 million hits per day.
- Some researchers want to search for stories in historic newspapers.
- Some researchers want to mine newspaper OCR for trends across time periods and geographic areas.
- Requests have come in to analyze all 5 million pages.

http://chroniclingamerica.loc.gov/

Case Study: Twitter





- The Twitter archive has 10s of billions of tweets in it.
 - Research requests have included users looking for their own Twitter history, the study of the geographic spread of news, the study of the spread of epidemics, and the study of the transmission of new uses of language.



Are our institutions ready?

We are building large digital collections and must consider new ways in which they should be managed and used.

The Library of Congress is proceeding on multiple fronts

The development of a variety of repository services that will be used to ingest and inventory Big Data collections.

The ingest and inventory of such collections, **other than scale**, is basically understood.

How much ingest processing should be done with data collections, or collections that can be treated as data?

Do we process collections to create a variety of derivatives that might be used in various forms of analysis before ingesting them?

Do we have sufficient infrastructure to create full-test indexes for billions of files to support full discovery?

Do we load collections into analytical tools? These products are still in early days for the scale of billions of files.

LC will benchmark ingest and indexing processes in multiple hardware environments.

And what are the service models?

If we decide that we will simply provide access to data, do we limit it to the native format or provide preprocessed or on-the-fly format transformation services for downloads?

Can we handle the download traffic?

Can our staff develop the expertise to provide guidance to researchers in using analytical tools?

Or do we leave researchers to fend for themselves?

The Library is increasingly looking towards selfservice – researchers need not ask to download or tell us that they have. We may never know.

BUT, we do have collections that are limited to on-site only access due to licenses or gift agreements. In that case, we may have to provide high-powered workstations with analytical tools for researchers to work with these collections and take analysis outputs away with them.

Both have policy implications and implications for public service staffing.

And now we will discuss...

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